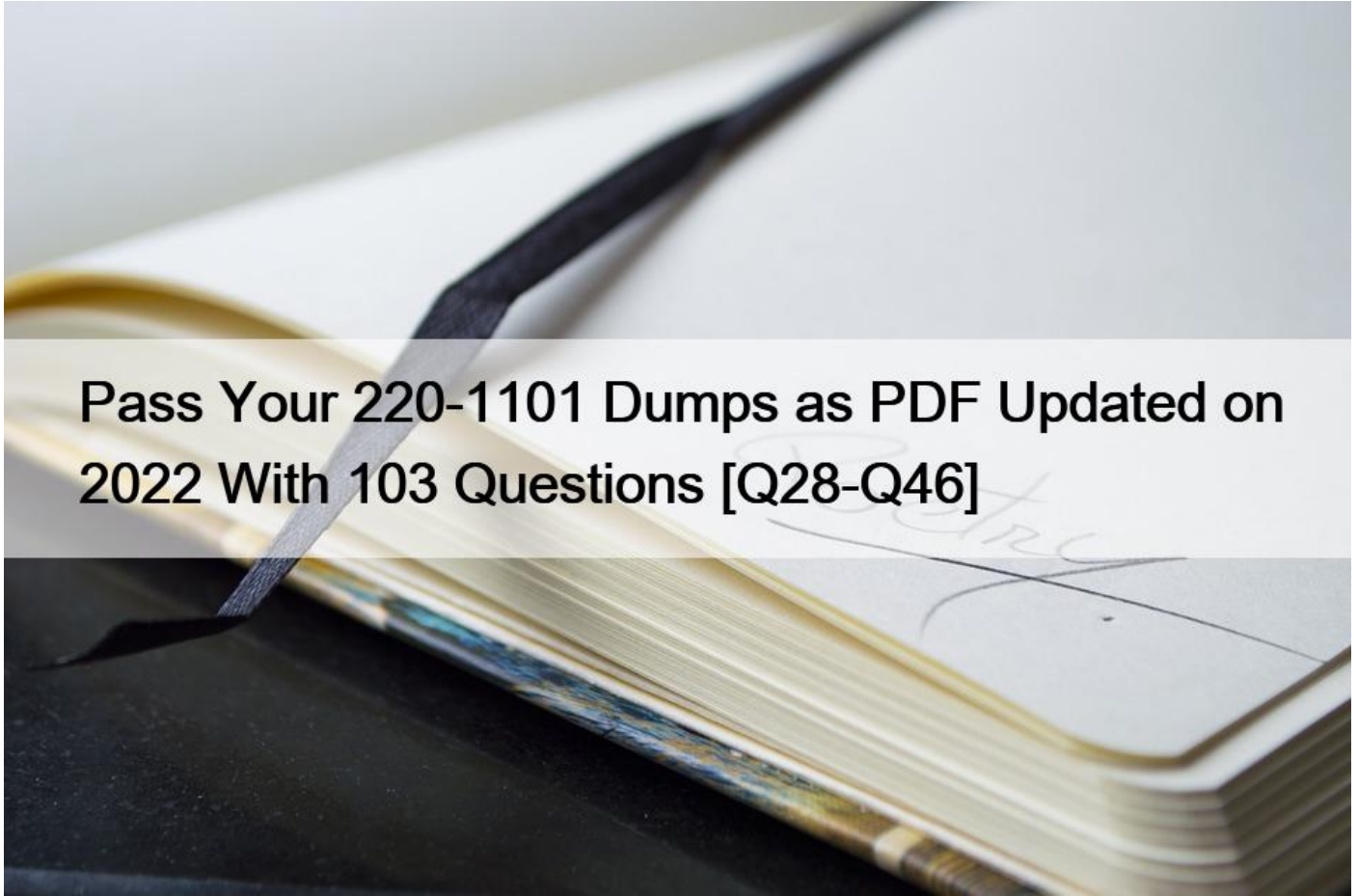


Pass Your 220-1101 Dumps as PDF Updated on 2022 With 103 Questions [Q28-Q46]



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CompTIA 220-1101 Real Exam Questions and Answers FREE

NO.28 An office manager reports that a printer is experiencing performance issues. Printouts are smudging when they are handled, and, recently, whenever the manager tries to print oversized documents, the paper jams before anything is printed on it.

Drag & Drop

- TONER
- FUSER
- ROLLERS
- DUPLEXER
- INK CARTRIDGE



Drag & Drop

- TONER
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NO.29 A user brings an older laptop to the help desk and reports issues with the keyboard. Upon inspection, the technician does not see any external damage but notices that many keystrokes do not register in a word processor. The laptop works fine when the technician tests it with an external keyboard. Which of the following actions would MOST likely resolve the issue?

- * Disable the sticky keys feature.
- * Clean the keyboard.
- * Reset the BIOS settings to default.
- * Charge the laptop.

NO.30 A technician installed new firmware on the company's laser printers and has since been receiving multiple calls that information is garbled and looks like code. Only printers with the new firmware are having this issue. Which of the following steps should the technician complete NEXT?

- * Change the language settings on the printers
- * Reboot all the machines having the issues
- * Reboot all the printers.
- * Install an updated printer driver on the print server

NO.31 A colleague has a laptop that has been working as expected for several years wall outlet. The MOST likely component that needs to be replaced is the:

- * power adapter.
- * battery.
- * system fan.
- * hard drive.

NO.32 A developer is requesting permission to utilize client-side visualization. The developer would like to write code in a setting isolated from other infrastructure to avoid negative impacts of experimental code. Which of the following provides the BEST solution for the developer?

- * Cross-platform functionality
- * Software compatibility
- * Test case development
- * Sandbox environment

NO.33 While using a popular videoconferencing program, the user selects a webcam, but the software is unable to open the webcam. The webcam was working the previous day. Which of the following should be done to address this issue?

- * Close other video software and retry.
- * Adjust the conference software to a compatible resolution.
- * Switch the video from the webcam to 'conference' mode.
- * Reseat or replace the webcam.

NO.34 A user reports that a PC occasionally fails to boot. The user reboots the PC. but the performance is degrading. The technician hears a strange, repetitive, ticking noise coming from the PC. Which of the following should the technician do FIRST?

- * Try to extract data.
- * Reseat the RAM modules.
- * Inspect the fan.
- * Check the CD tray.

NO.35 A technician is configuring a workstation to be used as a VM host. After installing the necessary software, the technician is unable to create any VMs. Which of the following actions should be performed?

- * Disable the BIOS password.
- * Enable TPM.
- * Enable multithreading.
- * Enable Fast Startup.

NO.36 Which of the following describes the main difference between T568A and T568B cabling standards?

- * The T568B data transfer rate is higher than T568A.
- * The green and the orange cables are interchanged.
- * T568A is used in blue cables, and T568B is used in green cables.
- * The standards use different cable connectors.

NO.37 A technician receives several error alerts on a server after an unexpected reboot. A message states that one or more disks are in a degraded state. When the technician advances to the next error message, it indicates the OS is missing. Which of the following are the MOST likely causes of these errors? (Choose two.)

- * Missing drives in the OS
- * RAID failure
- * Bootable device not found
- * Data loss
- * Controller failure
- * CMOS corruption
- * TPM malfunction

NO.38 A technician identified an issue on a workstation, obtained details from the user, and made a backup of the system. Which of the following should the technician do NEXT?

- * Determine the next steps to resolve the issue and document it.
- * Design a plan of action to resolve the issue and implement the solution.
- * Document the findings, actions, and outcomes.
- * Establish a theory of probable cause, researching internally or externally as needed.

NO.39 Which of the following would be BEST reason to use a virtual machine as a sandbox?

- * To test new software in a safe environment
- * To increase the efficient use of computing resources
- * To run multiple machines on the same hardware
- * To have dedicated hardware for a single system

NO.40 An engineer is experiencing unexpected reboots on a graphics workstation when rendering complex 3-D models. The workstation is configured with a 115V power supply that is rated at 200W and connected to a UPS. The central processing unit contains 16 hyperthreaded cores, and a discrete graphics solution utilizing an 8-pin power connector is installed in a PCI Express x16 slot. Which of the following indicates where the technician should begin troubleshooting?

- * The UPS, as 115V is insufficient for the configuration and should be increased to 220V
- * The power supply, as 200W is insufficient when the GPU is heavily tasked
- * The graphics card, as it is the component that triggers the unexpected reboots
- * The motherboard, as only standard PCI slots should be used for high-end graphics cards, not PCI Express slots

NO.41 A technician is receiving reports that the entire office sporadically loses network connectivity throughout the day. The technician determines the root cause to be EMI. Which of the following cable mediums would be the MOST cost effective without sacrificing system performance?

- * Coaxial
- * Shielded Cat 6
- * Plenum Cat 5e
- * Multimode fiber

NO.42 A technician is setting up a device to use two-factor authentication. Which of the following meets this requirement?

- * Thumbprint/retinal scan
- * Password/password
- * Password/thumbprint
- * Password/PIN

NO.43 Which of the following BEST describes the main function of a web server?

- * Storing files and controlling user access

- * Setting up personal mailboxes and calendars
- * Providing IP addresses and printing services
- * Hosting home pages and business portals

NO.44 A remote user reports connectivity issues with the local internet provider. Even after a technician reboots the modem supplied by the ISP, the issue persists. Which of the following would BEST establish the connection in minimal time?

- * Radio frequency ISP
- * Neighbor's Wi-Fi
- * Mobile hotspot
- * Fiber optic

NO.45 A technician goes to a classroom to troubleshoot a projector that occasionally powers off. The technician recreates the issue and notices the projector will not power back on until approximately 15 minutes have passed. After 15 minutes of being powered on, the projector shuts off again. Which of the following should the technician perform NEXT to resolve the issue?

- * Clean the filter.
- * Adjust the standby timeout.
- * Check the power cable connection.
- * Replace the bulb.

NO.46 An administrator is configuring a corporate-owned smartphone for a new manager. The company requires the ability to wipe the phone's data remotely in the event of loss or theft and the capability to approve applications installed on the phone. Which of the following tools would BEST meet this need?

- * Tethering to a corporate-owned laptop
- * WPA2-Enterprise wireless
- * Corporate enterprise email
- * Mobile device management

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