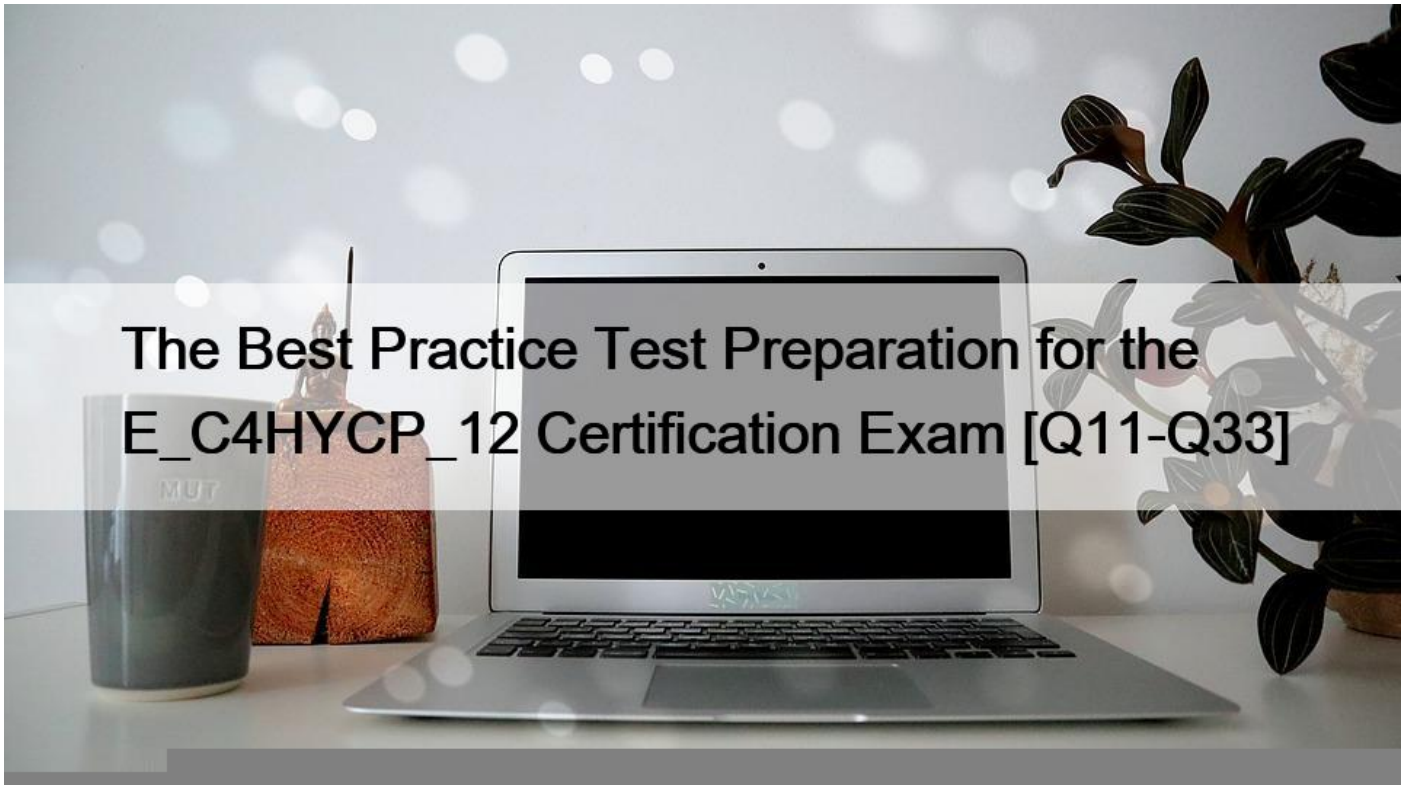


The Best Practice Test Preparation for the E_C4HYCP_12 Certification Exam [Q11-Q33]



The Best Practice Test Preparation for the E_C4HYCP_12 Certification Exam E_C4HYCP_12 Exam Dumps, Practice Test Questions BUNDLE PACK

SAP E_C4HYCP_12 Certification Exam Topics:

Topic Areas Topic Details, Courses, Books **Integration > 12%** Connect the omni-commerce capabilities of SAP Commerce Cloud with other SAP products Integration and Data Management Intelligent Selling Service Integration Options **Troubleshooting > 12%** Troubleshoot issues with the SAP Commerce Suite (i.e. databases, clusters and cockpits). Troubleshooting Suggestions **Product Support Processes > 12%** Identify the scope of SAP Product Support and SLAs, and describe Product Support processes (i.e. incident escalation, bug fix and patch process). Application Management After Hours Support Support Searching for Known Issues Support Communication Guidelines Priority Levels Definition

SAP E_C4HYCP_12 Exam Description:

The "SAP Certified Product Support Specialist - SAP Commerce" certification exam validates that the candidate possesses the required level of knowledge to work effectively as an SAP Commerce Cloud Product Support Specialist. This certification proves that the candidate has an overall understanding and in?depth technical skills to perform in an SAP Commerce Cloud product support role. The pre-requisite for this exam certification is P_C4H340_12 (SAP Certified Development Professional - SAP Commerce Cloud 2105 Developer). The certificate issued for passing this exam will be valid for 5 years.

All the enablement for this exam is being provided by the product documentation and support documentation for SAP Commerce Cloud located at: help.sap.com. In order to access the sites above, you must be an SAP customer or partner.

Q11. You are troubleshooting a connection pool issue. How do you investigate this issue? Note: There are 3 correct answers to this question.

- * Request heap dumps.
- * Check the physical connections.
- * Request console log files and thread dumps.
- * Check the configuration parameters related to connection pool.
- * Request database dumps.

Q12. What should you do before you report incorrect software behavior to SAP (third-level support)? Note: There are 2 correct answers to this question.

- * Test the issue on the customer's SAP Commerce installation.
- * Document the complete technical environment information of the system where the incident occurred to provide to SAP.
- * Reproduce and validate the problem on the standard out-of-the-box SAP Commerce.
- * Tell the customer that the reported problem will be fixed in a future patch release.

Q13. Where can you check the SAP Commerce platform version? Note: There are 2 correct answers to this question.

- * In the bin/platform/build.number file.
- * In the bin/platform/project.properties file.
- * In the Administration Console.
- * In the command line by running the ant-version.

Q14. What is a Restriction?

- * The WHERE clause of a FlexibleSearch statement
- * A limitation of the types and attributes a user can see or edit in the Backoffice Administration Cockpit
- * A way to assign access rights to users and user groups
- * A fragment of the WHERE clause of a FlexibleSearch statement

Q15. SAP Commerce receives a Java OOM (out of memory) exception. What should you do first? Note: There are 2 correct answers to this question.

- * Analyze the gc.log file for object allocation.
- * Take a Java heap dump when the issue is detected.
- * Analyze the access.log file for frequent requests.
- * Increase the memory size.

Q16. You see the following entry in the thread dumps while analyzing a system's performance: `ajp-8019-43; nid=183 state=WAITING; waiting on <0x515a41f6> (a org.apache.tomcat.util.net.JioEndpoint$Worker) – locked <0x515a41f6> (a org.apache.tomcat.util.net.JioEndpoint$Worker)at java.lang.Object.wait(Native Method)at java.lang.Object.wait(Object.java :485)at org.apache.tomcat.util.net.JioEndpoint$Worker.await(JioEndpoint.java :471)at org.apache.tomcat.util.net.JioEndpoint$Worker.run(JioEndpoint.java :497)at java.lang.Thread.run(Thread.java:662)Locked synchronizers: count = 0` How do you interpret this thread dump?

- * The Tomcat AJP parameter maxThreads is too small to handle simultaneous requests.
- * The JVM option maxAJPThreads is too small to handle simultaneous requests.
- * The thread is waiting for an incoming connection.
- * The system is about to crash because the thread is blocked and cannot perform its job.

Q17. How are bug fixes provided to partners and customers?

- * SAP Commerce delivers small jar archives called Hot Fix for the extension that fixes a specific bug.
- * SAP Commerce provides an extension that contains bug fixes.
- * SAP Commerce provides SAP Notes with code corrections describing the best way to fix a specific bug.
- * SAP Commerce provides a patch release that contains only bug fixes and security patches.

Q18. A new item type was added to an items.xml file named CarProcessDefinition. After the Ant build and SAP Commerce server startup, the following appears in the log file: 15:56:54 **** [java] [m[0;31mERROR [main] [DefaultModelConverterRegistry] code CarProcessDefinition does not belong to known type. Maybe you have added a new type without updating your system. What does this message mean?

- * The new item has been added without specifying a deployment table.
- * The new item type will be created after a system update.
- * The new deployment table has been added without specifying a new item.
- * The Java class associated to the new item is missing.

Q19. Which benefits does SAP BTP Extensions integration provide? Note: There are 2 correct answers to this question.

- * A customization layer for SAP Commerce Cloud that depends on the API Registry module
- * An alternative and independent application to SAP Commerce Cloud based on the backoffice
- * An analysis layer to capture customer interactions, contexts, and behaviors for future processing
- * Microservices that customize the standard functions of SAP Commerce Cloud without compromising on upgradability

Q20. A customer reports an incident where the SAP Commerce system crashes in production. The customer provides the following log:

What would you advise the customer to do to avoid this happening again?

- * Configure the auto reconnect property in the JDBC properties to reconnect to the database automatically.
- * Modify the FlexibleSearch query that fetches catalogs to fix the syntax errors.
- * Increase the number of connections in the pool if the current number is NOT sufficient.
- * Fix the missing links between related items in the catalog.

Q21. How do you configure SAP Commerce cluster settings? Note: There are 2 correct answers to this question.

- * Specify exactly the same cluster settings for each node in the

%HYBRIS_BIN%/config/local.properties file.

- * Specify the cluster settings in the %HYBRIS_BIN%/config/local.properties file for each cluster node.
- * Set the cluster.node.autodiscovery to True in order to enable cluster ID autodiscovery.
- * Specify the cluster settings of each cluster node in the

%HYBRIS_BIN%/config/tomcat/conf/server.xml file.

Q22. A customer reports a performance problem with DefaultStockService. After checking the customer's system by running `SELECT COUNT(*) FROM {StockLevelHistoryEntry}`, you discover that there are hundreds of millions of instances of StockLevelHistoryEntry. What would you do to resolve this performance issue? Note: There are 2 correct answers to this question.

- * Delete the content of the StockLevelHistoryEntry table directly from the database to immediately improve performance.
- * Implement a CronJob that will clean the StockLevelHistoryEntry table according to customer business needs.
- * Suggest an improvement by creating a maintenance request for the customer.
- * Run Cleanup Type System in the SAP Commerce Administration Console.

Q23. What does SAP Commerce Cloud, context-driven services capture? Note: There are 3 correct answers to this question.

- * Data replication events
- * Outgoing requests from SAP Commerce to external services

- * Click events, order events, and address book event updates
- * Quantity updates in the shopping cart
- * All customer interactions and behaviors

Q24. Your customer reports an incident where the SAP Commerce system crashes in production. What would you ask for? Note: There are 2 correct answers to this question.

- * The specific scenario to reproduce the issue
- * The thread dumps taken right before the crash
- * The database dump from the production system
- * The thread dumps taken after the system reboot

Q25. Which properties can you set to use Service Layer Direct? Note: There are 2 correct answers to this question.

- * Set persistence.legacy.mode to False in core-spring.xml.
- * Set the sld.enabled modifier to True in the ImpEx file.
- * Set persistence.legacy.mode to False in the local.properties.
- * Set persistence.legacy.mode and servicelayer.prefetch to False All in the local.properties.

Q26. You enable the automatic reset in the Backoffice Framework configuration. When is the reset triggered? Note: There are 2 correct answers to this question.

- * After the next compilation
- * After you logout
- * On the next server startup
- * After you login again

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https://www.test4engine.com/E_C4HYCP_12_exam-latest-braindumps.html