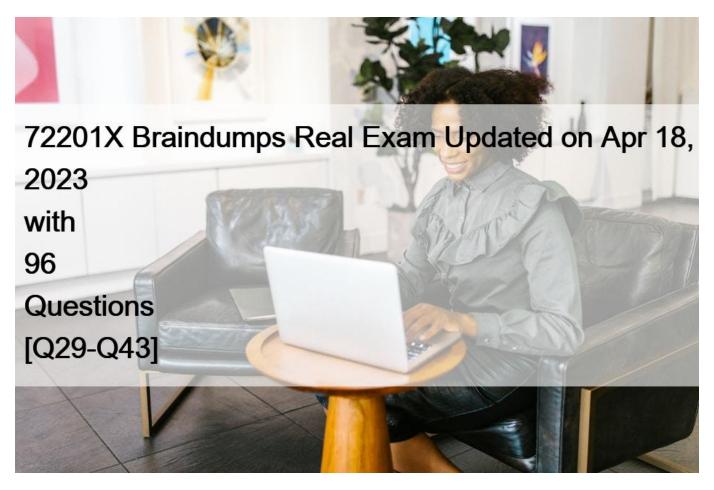
72201X Braindumps Real Exam Updated on Apr 18, 2023 with 96 Questions [Q29-Q43



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The Avaya 72201X exam is a certification program offered by Avaya, a leading provider of business communication solutions. This exam is designed to test the knowledge and skills of IT professionals who work with the Avaya Aura® Core Components. The certification is ideal for those who work in IT departments and want to specialize in the Avaya Aura® system.

**NO.29** A remote worker using the Avaya Communicator on a mobile phone obtains a private IP address delivered from the corporate network over WiFi when in range of the wireless hot-spot. When the remote worker is out of range of the corporate WiFi, it obtains a Public IP address via the 3G/4G mobile Service Provider. What strategy prevents the user from having to change the SIP Proxy Server address in the smartphone when roaming between the public and corporate private networks?

- \* Network Address Translation (NAT)
- \* Avaya Session Border Controller for Enterprise (SBCE) public IP-address
- \* Split Horizon DNS with FQDN
- \* Virtual Private Network (VPN)

NO.30 Which statement describes the steps to save the traceSM log file?

- \* While traceSM is running, type 'w' and a filename; the file is written to the user's current directory.
- \* Export all logs from the Avaya Aura System Manager (SMGR) log viewer.
- \* While traceSM is running, type 'w' and a filename; the file is written to the /tmp directory.
- \* Execute traceSM -w <filename>.
- \* Use the Linux command cp traceSMlog <filename>

**NO.31** Immediately after registration, how does an Avaya SIP telephone learn if any of its Call Forward features are active right now?

\* It sends a Subscribe – avaya-cm-feature-status event package to Avaya Aura Communication Manager (CM) via Avaya Aura Session Manager (SM).

\* It sends a PPM getDeviceData request to Avaya Aura Session Manager (SM); Avaya Aura Session Manager (SM) replies with a getDeviceData response.

\* It sends a Subscribe – avaya-ccs-profile event package to Avaya Aura Session Manager (SM); Avaya Aura Session Manager (SM) in turn replies with a Notify-avaya ccs-profile.

\* It queries the LDAP database for active feature status.

**NO.32** Who is primarily responsible for completing Discipline 4 – Determining Root Cause, of the 8D Troubleshooting Methodology?

- \* The customer
- \* Avaya Tier 1
- \* Avaya Tier 3
- \* Avaya Tier 4
- \* Avaya Tier 2

NO.33 Which statement about H.323 endpoint to SIP Avaya SIP Telephone (AST) endpoint routing is true?

- \* Avaya Aura Communication Manager does feature processing for both endpoints.
- \* Avaya Aura Communication Manager does feature processing for H.323 endpoint only.
- \* Avaya Aura Communication Manager does feature processing for SIP endpoint only.
- \* Avaya Aura Communication Manager does not do feature processing for any endpoint in this scenario.

NO.34 What are two functions performed by System Manager in Avaya Aura?

- \* It delivers a set of shared management services and a common console.
- \* It establishes direct media for Direct IP-IP Audio Connections and h.323 two-party calls.
- \* It provides SIP registration and authentication.
- \* It enables SIP-SIP two-party calls to use direct media with 'Initial IP-IP Direct Media' enabled.
- \* It provides centralized management of enterprise-wide dial plans.
- \* None of the above

**NO.35** Using the Avaya Aura Session Manager (SM) command line interface, which Linux command will display a quick, at-a-glance status of SM internal services?

- \* statapp
- \* smconfig
- \* traceSM
- \* statSM

NO.36 When retrieving a message from Avaya Aura Messenger (AAM), what is the purpose of the RE-INVITE message?

- \* The RE-INVITE message is sent to establish a media path for the message retrieval process.
- \* The RE-INVITE message is used to retry the initial INVITE message if it was not transmitted successfully.

- \* The RE-INVITE message is used to authenticate the user before message retrieval can begin.
- \* The RE-INVITE message is sent to connect the voice port to the caller.

NO.37 How can an inactive SM100 be reset?

- \* Click the repair button on the Replication page with the affected Avaya Aura Session Manager (SM) selected.
- \* Click the 'Reset' button on the Security Module Status page in Avaya Aura System Manager (SMGR).
- \* Run the resetSM100 command from RHEL Command Line Interface of Avaya Aura Session Manager (SM)
- \* Restart Services on the Avaya Session Border Controller for Enterprise (SBCE).
- \* Run the reboot SM100 command from RHEL Command Line Interface of Avaya Aura System Manager (SMGR).
- \* Use the SMGR web interface to reset the SM100 by navigating to Services > Security > Security Module.

**NO.38** How can you obtain a list of Avaya Aura Communication Manager (CM) alarms that have been raised today, including previous alarms that are no longer active using CM SAT?

- \* Execute the display alarms previous command and hit F3.
- \* Execute the display alarms command, then change the 'Previous ?' field from N to Y and hit F3.
- \* Execute the display alarms command, then change the 'Resolved ?' field from N to Y and then hit F3.
- \* Execute the display alarms command, then change the 'Historical ?' field from N to Y and hit F3.
- \* Execute the display alarms active command and hit F3.

**NO.39** When one entity is marked as down on the Session Manager dashboard, which two of the following troubleshooting tools can be used to investigate the problem?

- \* List trace station on Avaya Aura Communication Manager
- \* statapp on the Command Line Interface of Avaya Aura Session Manager
- \* traceSM on the Command Line Interface of Avaya Aura Session Manager
- \* the replication page in Avaya Aura System Manager
- \* Avaya Aura Session Manager Entity Link Connection Status page in Avaya Aura System Manager
- \* Wireshark on the network switch

NO.40 You notice that the Entity\_Link between your Session Manager and Communication Manager is down.

From Communication Manager, which four commands can be used to verify the health of this SIP link?

(Choose four.)

- \* List trace station
- \* Status signaling group
- \* Status trunk
- \* Status health
- \* statapp
- \* Show entity-links
- \* Display link-monitoring
- \* List network-interfaces

**NO.41** A customer calls Avaya Support stating their Session Manager (SM) is down. After doing some troubleshooting, the technician sees SM is in the Deny New Service state, and in Restricted license mode.

What does the Restricted license mode indicate in this scenario?

- \* The SM license is not accessible or does not exist.
- \* There is a license error but SM continues to function.
- \* The license 30 day grace period has expired and SM service is being denied.
- \* The license was installed incorrectly.

\* The SM has exceeded the license capacity and is operating in restricted mode.

NO.42 When a 96xx telephone with SIP firmware boots up, it goes through a number of steps.

These steps include:

- 1. Phone Registration
- 2. Download PPM.
- 3. Obtain IP Address and http/https server address from DHCP Server.
- 4. Check if firmware upgrade is required and download 46xxsettings.txt file.

5. Send Subscribe (avaya-cm-feature-status) to Avaya Aura Communication Manager (CM) via Avaya Aura Session Manager (SM).

What is the correct sequence of these steps?

- \* 4, 3, 1, 2, 5
- \* 3, 4, 1, 5, 2
- \* 3, 4, 2, 1, 5
- \* 3, 5, 1, 2, 4

**NO.43** You are configuring Shared Bandwidth Management for Call Admission Control (CAC) between Communication Manager (CM) and Session Manager (SM).

Which three tasks must you perform to achieve this? (Choose three.)

- \* Specify the shared bandwidth limit on the Communication Manager (SIP) Entity screen
- \* Create Network Region Groups (NRG) in Communication Manager
- \* Create Locations in Session Manager
- \* Create a Bandwidth Share Group in SM
- \* Match the Network Region used for the SIP users with the Domain in SM
- \* Configure SIP authentication between CM and SM

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