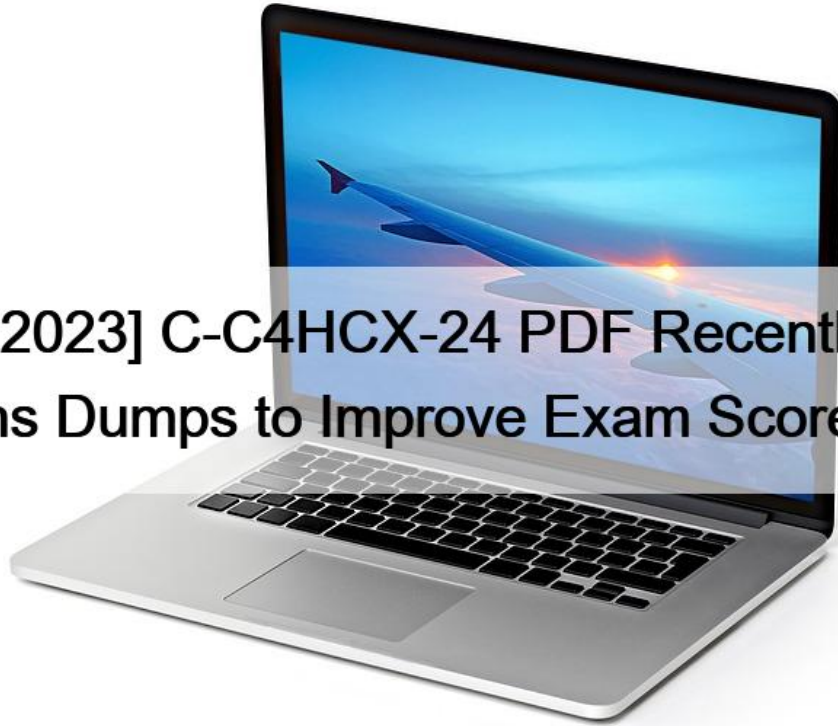


[Jun 22, 2023 C-C4HCX-24 PDF Recently Updated Questions Dumps to Improve Exam Score [Q14-Q38]



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C-C4HCX-24 Dumps Full Questions with Free PDF Questions to Pass

The SAP C-C4HCX-24 (SAP Certified Application Associate - Solution Architect for Customer Experience) Certification Exam is designed to test the skills and knowledge of individuals who work in the field of customer experience. This certification is intended for professionals who specialize in the implementation and configuration of SAP Customer Experience solutions. The exam is designed to verify that individuals have the knowledge and skills necessary to design, implement, and maintain SAP Customer Experience solutions.

Q14. In which level of the SAP BTP account do you manage your applications, services, and subscriptions?

- * Org member
- * Service account
- * Subaccount
- * Global account

Q15. Which of the following are fundamental types of application integration according to the SAP Integration Solution Advisory Methodology? Note: There are 3 correct Answers to this question.

- * User integration
- * Thing integration
- * Event-based integration
- * On-premise to on-premise integration
- * Data integration

Q16. How does the SAP Integration Advisor service help you accelerate integration development? Note: There are 2 correct Answers to this question.

- * By generating mappings and artifacts for SAP Cloud Integration
- * By providing SAP advisory consultants to support customer go-lives
- * By offering SAP methodology templates for creating integration strategies
- * By using collaborative interaction based on a shared knowledge base

Q17. Which of the following are key B2C accelerator features available for SAP Commerce Cloud? Note: There are 3 correct Answers to this question.

- * Payment mock
- * Quick orders
- * Pickup in store
- * Future stock availability
- * Replenishment

Q18. What is the Customer Identity from SAP Customer Data Cloud used for? Note: There are 3 correct Answers to this question.

- * To help gather critical information about your users
- * To perform delegated admin actions
- * To offer tools for building a trust-based relationship with your users
- * To store information securely and leverage it
- * To update consent details from your users

Q19. You need to make some enhancements in your project. What are some of the extensibility options available to you? Note: There are 2 correct Answers to this question.

- * SAP Cloud Applications Studio
- * Custom ABAP programs
- * Key user tools
- * SAP HANA views

Q20. Which of the following business values can be leveraged by the design to operate end-to-end process? Note: There are 3 correct Answers to this question.

- * Eliminate planning silos through connected and integrated planning processes
- * Optimize labor, storage, and fulfillment costs
- * Institute design excellence
- * Efficient procurement of components to build subassemblies
- * Ability to manage and track inbound deliveries

Q21. You receive a call from the marketing team saying they need to make a decision about a campaign to collect new contacts with an SAP Emarsys Customer Engagement form. Where can you check the number of new contacts who signed up via an active SAP Emarsys Customer Engagement registration form? Note: There are 2 correct Answers to this question.

- * Under Management > Form Settings
- * Under Web channel campaigns reporting for the campaign that includes the registration form

- * Under the program reporting for the Shopify Registration Confirmation tactic
- * Under Analytics> Registrations > Per Contact Source

Q22. What analytics/reporting options are available for SAP Sales Cloud and SAP Service Cloud?Note: There are 3 correct Answers to this question.

- * Embedded reports/dashboards
- * SAP Analytics Cloud integration
- * Third-party BI integration
- * Dynatrace dashboards
- * Google Analytics integration

Q23. Which dev space types are offered by SAP Business Application Studio?Note: There are 3 correct Answers to this question.

- * SAP ABAP
- * Full-stack cloud application
- * SAP Fiori
- * SAP Workflow
- * SAP HANA native application

Q24. What are some of the machine learning capabilities in SAP Service Cloud?Note: There are 2 correct Answers to this question.

- * Warranty determination
- * Customer identification
- * Machine translation
- * Ticket categorization

Q25. You are executing the recruit to retire end-to-end process Which activities do you need to perform in SAP SuccessFactors?
Note: There are 3 correct Answers to this question.

- * Monitor payroll process
- * Submit final time and expenses and close the project
- * Search for existing resources with required skills
- * Submit and approve timesheets
- * Monitor costs and margins

Q26. For which of the following e-mail programs does SAP Sales Cloud offer add-ins to enable the groupware integration features?Note: There are 3 correct Answers to this question.

- * Yahoo Mail
- * Microsoft Outlook
- * Mozilla Thunderbird
- * IBM Lotus Notes
- * Gmail

Q27. What are valid reasons for extending a SAP Customer Experience solution?Note: There are 2 correct Answers to this question.

- * Using prepackaged content for integration
- * Switching from building in-app to side-by-side coding
- * Creating mobile applications for remote operations and offline access
- * Improving performance of applications

Q28. Which information can be provided by external pricing, besides pricing details from the external system?Note: There are 3 correct Answers to this question.

- * Product availability check
- * Warranty determination

- * Cross-selling products
- * Free goods determination
- * Credit status

Q29. How can SAP Marketing Cloud help customers drive their business? Note: There are 3 correct Answers to this question.

- * It enables meeting scheduling and opportunity design to increase sales revenues
- * It builds customer profiles to gain insights into real-time intentions and motivations along the customer journey
- * It enables planning and execution of personalized campaigns through various channels like e-mail, SMS, or mobile channels for push notification
- * It provides end-to-end marketing processes to engage customers, drive conversions, and react to the market.
- * It allows customers to connect, analyze, and take action on all their data in one marketing dashboard to increase ROI.

Q30. You are executing the source to pay end-to-end process. What are the critical steps you always need to evaluate? Note: There are 2 correct Answers to this question.

- * Plan asset maintenance
- * Negotiate and manage contracts with trading partners
- * Hand over and qualify leads
- * Plan and forecast demand for goods and services

Q31. You are implementing SAP Sales Cloud and SAP Service Cloud Note: There are 2 correct Answers to this question. What native analytics capabilities are available?

- * Dashboards
- * Stories
- * Reports
- * Datasets

Q32. Which of the following objects are typically exchanged with SAP ERP in an integrated scenario? Note: There are 3 correct Answers to this question.

- * Product (material) master data
- * Sales/services transactions
- * Customer master data
- * Stock movements
- * Target groups

Q33. What is a **core object**; according to the domain-driven design principles of the SAP One Domain Model?

- * An object that contains the essential attributes for the identity that are shared by writers and readers
- * An object containing identity attributes and application-specific additional data
- * An object that is consistent within a bounded context, enabling integration within a certain domain
- * An object that contains a superset of all attributes from different applications

Q34. What is CTI integration used for?

- * Integration with a communication management system
- * Integration with government systems
- * Integration with Microsoft Outlook
- * Integration with social networks

Q35. Which of these lists of objects can be transported into SAP Sales Cloud and SAP Service Cloud using the Transport Management feature?

- * Adaptation objects, business roles, key user extension fields, surveys, workflow rules
- * Adaptation objects, business roles, key user extension fields, customer master data, workflow rules

- * Adaptation objects, routing rules, key user extension fields, organizational structure, workflow rules
- * Adaptation objects, configuration, key user extension fields, communication arrangements, workflow rules

Q36. Which types of statement can be configured in Consent Management? Note: There are 3 correct Answers to this question.

- * Other consent management
- * Push notification
- * Communication consent
- * Terms of service
- * Privacy policy

Q37. Which of the following are key features of SAP CIAM for B2B solutions only? Note: There are 3 correct Answers to this question.

- * Policy-based access control
- * Delegated administration
- * Organizational management
- * Access management
- * Identity management

Q38. You need to perform technical services on equipment located at customer sites. How can you update the structure of equipments installed at a customer location in SAP Service Cloud?

- * Using transport management
- * Using workflow rule management
- * Using installation management
- * Using work ticket management

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