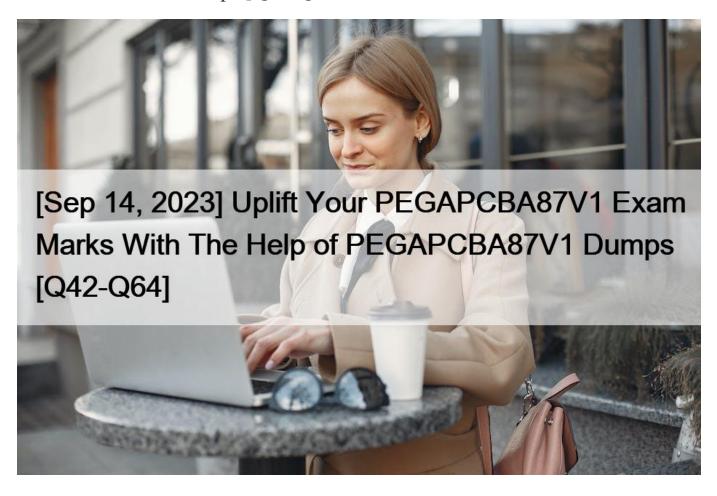
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In a boat repair case type, clients can set their boat type as Powered, Sail, or Row. During the Inspection stage, the Inspect Boat process prompts technicians to inspect the common parts of all boats. However, if .boatType = 'Sail,' the technicians are additionally prompted to complete the Inspect Sailboat process.

How do you configure the case life cycle to achieve this behavior?

- * Configure the Inspect Boat process to start if the .boatTypc is not Powered'- Otherwise, the process is skipped.
- * Configure the Inspect Sailboat process to start if the .boatType = 'Sail'. Otherwise, the process is skipped.
- * Configure the Inspect Boat process to start if the .boatType = 'Sail'. Otherwise, the process is skipped.
- * Configure the Inspect Sailboat process to start if the .boatType is not 'Powered'. Otherwise, the process is skipped.

QUESTION 43

Sales managers must be able to approve sales quote proposals by email and from a mobile device. How do you implement this

requirement?

- * Add an Approve/Reject step and enable email and mobile approval.
- * Add an Approve/Reject step and a Send Email step.
- * Add an Approve/Reject step and enable email notifications on the case type.
- * Add an Approve/Reject step with mobile approval enabled and a Send Email step.

QUESTION 44

What two visualizations can you use to present insight data on the Explore Data landing page? (Choose Two)

- * List
- * CSV file
- * Interactive chart
- * Exportable data page

QUESTION 45

Apartment tenants submit maintenance requests that specify their name, address, request type, and description of the request. Tenants may submit multiple maintenance requests for different request types. The company wants to identify duplicate maintenance requests from the same address.

Which two configurations, when used together on the Search duplicate cases step, achieve this goal? (Choose Two)

- * Configure the apartment address as a basic condition.
- * Configure the apartment address as a weighted condition.
- * Configure the tenant name as a basic condition.
- * Configure the request type as a weighted condition.

QUESTION 46

How do you adjust the urgency value of an aging assignment to increase the likelihood that the assignment is completed before the deadline?

- * Apply an urgency value to the deadline interval.
- * Adjust the default assignment urgency value.
- * Apply an urgency value to the goal interval.
- * Add an escalation action to the goal interval.

This answer is correct because it adjusts the urgency value of an aging assignment to increase the likelihood that the assignment is completed before the deadline. The goal interval in the service level defines the desired time for completing a case or an assignment. If the goal interval is reached, an urgency value can be applied to increase the priority of the case or assignment and make it more visible in the work queue or work list. Reference: https://academy.pega.com/library/87/pega-certified-business-architect-pcba-87v1 (Module 6: Service Levels)

QUESTION 47

In the following view of a timesheet application, an employee enters their hours for the week. The total hours highlighted are automatically updated with the appropriate values as the employee enters their time.





Which scenario is a use case for the Wait step?

- * The customer needs to log in to their account before receiving a membership discount on an online purchase.
- * An agent need to send a confirmation email to an insured customer after they complete a form.
- * A payroll user cannot process a salary increase until the department manager approves the increase.
- * The customer cannot complete an application for a checking account until a bank representative reviews their credit report.

This scenario is a use case for the Wait step because it involves pausing a case until another case reaches a certain status. The salary increase case can be configured to wait for the approval case to reach a Resolved-Approved status before continuing to process the increase. The other scenarios do not involve pausing a case based on a timer or a case dependency, but rather on user actions or inputs. Reference: https://academy.pega.com/topic/case-workflow-dependency/v1

QUESTION 49

You notice that the scope of your project exceeds the original estimates, and the Minimum Lovable Product (MLP) might not be delivered on time. Which team member do you contact to verify the project plan and manage expectations for the release schedule?

- * Project delivery leader
- * Scrum master
- * Lead business architect
- * Deployment architect

QUESTION 50

How do you guide users through an application form without requiring user training?

- * Send a notification to the assigned user.
- * Add an instruction to the assignment.
- * Add an optional action to the case to explain the task.
- * Add the corresponding step to an appropriate stage.

QUESTION 51

You need to fetch exchange rates that are updated on a daily basis from a web service and make them available in your application using a data page.

Which scope would you select for the data page?

- * Application
- * Request
- * Node
- * Thread

it fetches exchange rates that are updated on a daily basis from a web service and makes them available in your application using a data page. A request scope for a data page means that the data page is loaded once per user session and is refreshed when the user logs out and logs back in. This way, the data page can provide the most up-to-date exchange rates for each user session. Reference: https://academy.pega.com/library/87/pega-certified-business-architect-pcba-87v1 (Module 10: Data Pages)

QUESTION 52

A requirement states: A customer can update an address at any point during case processing by performing the following steps.

- 1. The customer submits the new address.
- 2. The application verifies that the address matches postal service requirements.
- 3. The customer then confirms the corrected address.

How do you configure this requirement?

- * Add an alternate stage to the case life cycle to change the address.
- * Add a button to each assignment to present the customer with a form to submit a new address.
- * Add a case-wide optional action to the workflow to perform the address change process.
- * Add a case-wide optional action to the workflow to submit a new address.

QUESTION 53

All managers need to view the Employee vacation requests report in their Manager portal dashboards. Only managers have access to this report. Which configuration do you perform to fulfill these requirements?

- * Create a new landing page on the Manager portal with the new report saved in a public category.
- * Add a report widget to the Manager portal dashboard, and then click Publish.
- * Add the report to a public category, and then add the out-of-the-box Reports landing page to the Manager portal.
- * Add a report widget to the Manager portal dashboard, and then click Publish to default.

To display the Employee vacation requests report in the Manager portal dashboards, you need to add a report widget to the dashboard and publish it. This will make the report visible to all managers who have access to the Manager portal. The other options are either incorrect or irrelevant for this requirement. Reference:

https://docs-previous.pega.com/reporting/87/adding-report-widgets-dashboards

An internal application currently grants 75 employees access to one of four roles: Admin, Author, User, and Manager. A new analyst who joins the company requires all the Author role access but only some of the reporting capabilities available to the Manager role.

How do you satisfy this security requirement?

- * Add the analyst to the Manager role.
- * Add the analyst to both the Author role and Manager role.
- * Update the Author role to include the required analyst reports.
- * Create a new Analyst role with the required access.

OUESTION 55

In a hiring application:

- * An employee interviews the candidate.
- * The Human Resources (HR) team creates and sends the offer letter.
- * The Information Technology (IT) team assigns the workstation.
- * The facilities team assigns the work desk.

To meet these requirements, what personas do you create?

- * Employee, HR, Facilities
- * Employee, IT, Facilities
- * HR, IT, Facilities
- * Employee, HR, IT, Facilities

QUESTION 56

An internal application currently grants 75 employees access to one of four roles: Admin, Author, User, and Manager. A new analyst who joins the company requires all the Author role access but only some of the reporting capabilities available to the Manager role.

How do you satisfy this security requirement?

- * Add the analyst to the Manager role.
- * Add the analyst to both the Author role and Manager role.
- * Update the Author role to include the required analyst reports.
- * Create a new Analyst role with the required access.

To satisfy this security requirement, you need to create a new Analyst role with the required access. A role defines a set of permissions that grant access to specific features and functions in an application. You can create a new role by copying an existing role and modifying its permissions as needed. You can also assign multiple roles to a user or a group of users to grant them combined access. Reference: https://community.pega.com/knowledgebase/articles/security/86/managing-roles

QUESTION 57

Before development, your team creates a spreadsheet with work items to populate the backlog. How do you populate the backlog directly from the spreadsheet?

- * Create stones
- * Import stones

- * Create bugs
- * Create feedback

A transaction dispute case type allows customers to dispute a bank card transaction for one of three reasons:

- * Stolen card
- * Duplicate charge
- * Fulfillment error

Most disputes for the stolen cards occur at two vendors, MegaMart and MaxValu. The fraud analyst requests a report that displays stolen card disputes meeting the following thresholds:

- * USD 25 or more at MaxValu
- * USD 50 or more at MegaMart

Given the following filter conditions, which logic statement returns the correct subset of transaction disputes?



- * ((F1 AND F3) OR (F2 AND F4)) AND F5
- * (F1 AND F3) OR (F2 AND F4) OR F5
- * F1 AND F2 AND F3 AND F4 AND F5
- * (F1 AND F3) OR (F2 AND F4) AND F5

QUESTION 59

A purchase request list report includes columns for case ID and regional cost center. A manager wants the report to show the total number of purchase requests for each of the regional cost centers.

How do you configure the report definition?

- * Create a filter for each cost center and count the case IDs.
- * Summarize the case ID column by count.
- * Summarize the regional cost centers by count.
- * Define a function for the cost center column to total the case IDs.

To show the total number of purchase requests for each of the regional cost centers, you need to summarize the case ID column by count and group the results by the regional cost center column. This will create a summary report that displays the count of case IDs

for each cost center value. Reference: https://community.pega.com/knowledgebase/articles/reporting/86/summarizing-data-reports

QUESTION 60

How do you adjust the urgency value of an aging assignment to increase the likelihood that the assignment is completed before the deadline?

- * Apply an urgency value to the deadline interval.
- * Adjust the default assignment urgency value.
- * Apply an urgency value to the goal interval.
- * Add an escalation action to the goal interval.

Adjusting the default assignment urgency value will increase the likelihood that the assignment is completed before the deadline.

QUESTION 61

In a purchase order case the vendor assigned might not respond to a customer query in the desired amount of time required by policy. The vendor must respond within the time required according to policy.

Both the vendor and customer should be notified at each milestone.

To satisfy this requirement, create a service level that specifies two of the following options. (Choose Two)

- * Set the goal to be the required response time based on policy and send notifications to both parties.
- * Set the deadline to be the required response time based on policy and send notifications to both parties.
- * Set the deadline to be the desired response time based on policy and sends notifications to both parties.
- * Set the goal to be the desired response time based on policy and send notifications to both parties.

OUESTION 62

A requirement for a hotel reservation case type states that as customers change their room selection, the total cost of the reservation updates accordingly.

How do you satisfy this requirement?

- * Configure a calculation for the total cost held.
- * Configure a validate condition for the total cost field.
- * Configure a field group list for all the room types.
- * Configure a when condition for the total cost field.

https://collaborate.pega.com/question/test-process-flow

QUESTION 63

Which three of the following options are application layers in the Situational Layer Cake architecture? (Choose Three)

- * Country
- * Implementation
- * Language
- * Division
- * Organization

The three options that are application layers in the Situational Layer Cake architecture are implementation, division, and organization. The implementation layer contains the case types and data types that are specific to a single implementation of an application. The division layer contains the rules and data that are shared by multiple implementations within a division or a business unit. The organization layer contains the rules and data that are common across the entire organization or enterprise. Reference: https://community.pega.com/knowledgebase/articles/application-development/86/application-layers

Your client is planning their next MLP release.

What three pillars are used to capture information for the release ' (Choose Three)

- * Personas and Channels
- * Data and Interfaces
- * Reports
- * Non-functional
- * Micro journeys

The three pillars that are used to capture information for the release are personas and channels, data and interfaces, and micro journeys. Personas and channels define who uses the application and how they access it. Data and interfaces define what information is stored and displayed in the application. Micro journeys define how users achieve their goals and outcomes in the application. Reference: https://academy.pega.com/library/81/pega-certified-business-architect-pcba-81

The PEGAPCBA87V1 exam covers a wide range of topics related to Pega systems, including business process management, case management, and decision management. It tests the candidate's ability to design and implement Pega applications that meet business requirements and improve operational efficiency. PEGAPCBA87V1 exam also assesses the candidate's understanding of Pega's best practices and methodologies.

The PEGAPCBA87V1 exam covers a wide range of topics related to business architecture, including the Pega Platform's capabilities for modeling and optimizing business processes, designing and implementing user interfaces, and integrating with external systems. Candidates will also be tested on their knowledge of Pega's agile methodology for software development, as well as their ability to work effectively in a team environment. PEGAPCBA87V1 exam consists of 53 multiple-choice questions, and candidates must achieve a score of 65% or higher to pass. Successful candidates will receive the Pega Certified Business Architect (PCBA) 87V1 certification, which demonstrates their expertise in designing and implementing business solutions using the Pega Platform.

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