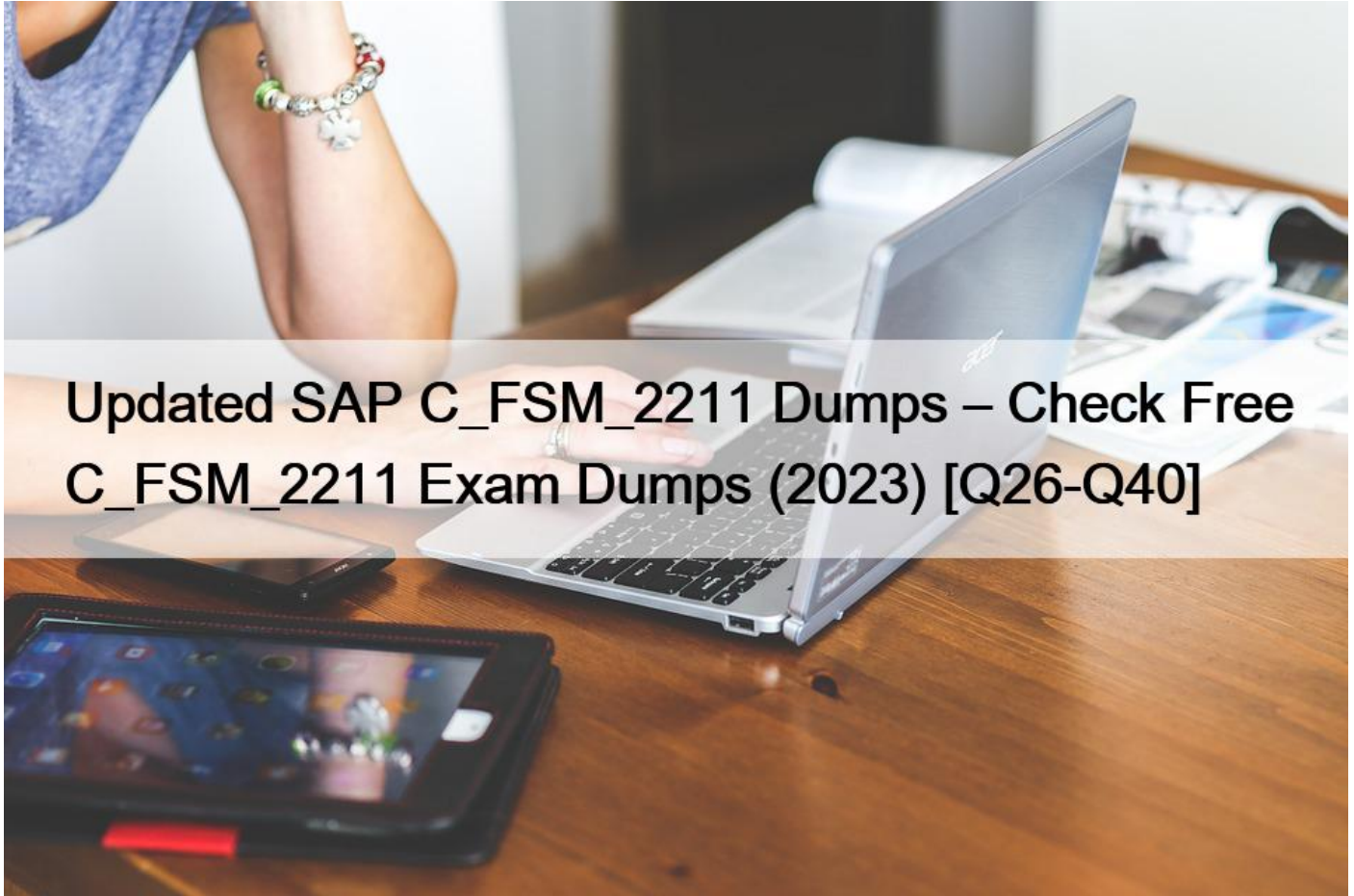


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Updated SAP C_FSM_2211 Dumps – Check Free C_FSM_2211 Exam Dumps (2023) Updated C_FSM_2211 exam with SAP Real Exam Questions NEW QUESTION 26

Which activities can you perform in the Administration module? Note: There are 2 correct answers to this question.

- * Define service workflows.
- * Edit Smartform templates.
- * Maintain session configuration.
- * Perform system monitoring.

NEW QUESTION 27

Who Typically creates Smartform Templates in SAP Field Service management? Choose the correct answer.

- * End Customer
- * Field Coordinator
- * Service Engineer
- * BackOffice Administrator

NEW QUESTION 28

How can you set up authorizations in the Administration module in SAP Field Service Management? Note:

There are 2 correct answers to this question.

- * Assign users to permissions.
- * Assign user groups to users.
- * Assign permissions to user groups.
- * Assign user groups to permissions.

NEW QUESTION 29

What object corresponds to the service call in ERP? Choose the correct answer

- * Service Contract
- * Quotation
- * Sales Order
- * Service Order

NEW QUESTION 30

What are some of the SAP Crowd Service capabilities? Note: There are 3 correct answers to this question.

- * Crowd workers can reschedule assignments within a set time frame
- * Intelligent scheduling to determine the best qualified technician
- * Configurable onboarding platform to invite partners
- * Crowd workers can accept or reject assignments within a set time frame
- * Automatic determination of activity effort and materials consumed

NEW QUESTION 31

As a technician, you have just completed a job. You now need to book a second visit for the customer. What option is available in the SAP Field Service Management mobile app for you to do this?

- * Create a follow-up activity from within the service call.
- * Create a follow-up activity from the Expenses page.
- * Create a follow-up activity from the Efforts page.
- * Create a follow-up activity from the Smartform page.

NEW QUESTION 32

After an existing template has been modified and released, what options are given to the user? Note There are

2 correct answers to this question.

- * Deactivate other versions.
- * Delete other versions.
- * Reactivate other versions.
- * Export other versions.

NEW QUESTION 33

What information is stored in the QR code used in the Customer Self-Service portal?

- * Customer Self-Service portal URL

- * Equipment specific short URL
- * SAP Field Service Management URL
- * Moment-Sets specific short URL

NEW QUESTION 34

How can you filter equipment records in the Master Data module? Note: There are 2 correct answers to this question.

- * By group
- * By skill
- * By territory
- * By type

NEW QUESTION 35

How does the data loader help you prepare and send data to the SAP Field Service Management cloud database?

Note: There are 2 correct answers to this question.

- * You can use it to define and upload new custom data objects.
- * You can use it to download a template for a selected data object type.
- * You can use it to upload a formatted and populated data record file.
- * You can use it to download a list of master data object records.

NEW QUESTION 36

Which aspect of SAP Field Service Management helps businesses to expand their service area beyond their own list of qualified technicians?

- * Customer Self-Service
- * Crowd Service
- * Service Contracts
- * Service Maps

NEW QUESTION 37

Which objects can you approve using the Time and Material journal? Note: There are 3 correct answers to this question.

- * Work time
- * Quotation
- * Efforts
- * Mileage
- * Expenses

NEW QUESTION 38

How do you activate the integrated checkout feature in the SAP Field Service Management mobile app? Note:

There are 3 correct answers to this question.

- * Activate permissions.
- * Enable company settings.
- * Create custom business rules.
- * Configure checkout workflow steps.
- * Adjust cloud account settings.

NEW QUESTION 39

What options does a technician have to record travel time against an activity in the SAP Field Service Management mobile app?

Note: There are 3 correct answers to this question.

- * From the Home page menu by creating a manual entry
- * From the Equipment menu after checkout
- * From the activity menu by creating a manual entry
- * From the activity record after the workflow step is set to Finished
- * From the Efforts menu by selecting the activity object type

NEW QUESTION 40

You want to retrieve data from the system using the query API. In which format will you receive the response?

- * Text
- * XML
- * HTML
- * JSON

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