

## [Nov-2023 Experience-Cloud-Consultant Free PDF from Test4Engine [Q92-Q109]



**Nov-2023 Latest Test4Engine Experience-Cloud-Consultant Exam Dumps with PDF and Exam Engine Free Updated Today! Following are some new Experience-Cloud-Consultant Real Exam Questions! Q92.** Universal Containers (UC) is planning to create a portal for its global partner network. Users will be assigned a Partner Community license and a role.

Which two things should UC keep in mind when setting up partner roles?

Choose 2 answers

- \* Role Hierarchy can only be used if all objects have external OWD set to Private.
- \* The default limit for the number of roles for portals is 50,000 per org.
- \* Unused roles can be deleted.
- \* Once created, roles cannot be deleted.

**Q93.** Universal Containers has recently launched a site for its retailers. Retailers able to collaborates with other retailers around topic; however, retail managers aren't able to see records owned by their peers and subordinates.

What should be done to resolve the issue?

- \* Retail managers need to be put in the executive role in the Role Hierarchy.
- \* Retail managers need to be given Super User access.

- \* A Sharing Rule needs to be created.
- \* A Sharing Set needs to be created.

**Q94.** In which two ways can Opportunities with a Community User be shared?

Choose 2 answers Calculator

- \* Add a Partner Community profile to a Sharing Set and add Opportunities as an object in the Sharing Set.
- \* Add a Customer Community Plus profile to a Sharing Set and add Opportunities as an object in the Sharing Set.
- \* Create an owner-based sharing rule with a Customer Community User.
- \* Create a criteria-based sharing rule with a Partner Community role.

**Q95.** Which three items are reportable by a site administrator through Google Analytics for Experience Cloud sites?

Choose 3 answers

- \* Page View by Salesforce Object
- \* Search Activity
- \* User Login History Option
- \* Number of Case Created by user
- \* Contact Support page Activity

Three items that are reportable by a site administrator through Google Analytics for Experience Cloud sites are B, C, and E. Google Analytics is a tool that allows you to measure and analyze the traffic and behavior of your Experience Cloud site visitors. Google Analytics can report on various items, such as:

**Search Activity:** This item shows how users search for content on your site, such as the number of searches, the search terms used, the number of results returned, and the click-through rate.

**User Login History Option:** This item shows how users log in to your site, such as the number of logins, the login methods used, the login duration, and the login frequency.

**Contact Support page Activity:** This item shows how users interact with your contact support page, such as the number of visits, the bounce rate, the average time on page, and the conversion rate.

**Q96.** A consultant is setting up an experience for a client in a new org. The client insists on using standard profiles for external users.

Which step is required in order to use standard profiles in an experience?

- \* Allow using standard external profiles for self-registration, user creation, and logging; must be enabled.
- \* Create a permission set with Allow standard external profiles; check assign to all external users.
- \* Ensure the standard profile have Allow using standard external profiles for self-registration, user creation, and login; set to True.
- \* Customer Community Plus Login Experience license need to be used.

To use standard profiles in an experience, the step that is required is to enable the Allow using standard external profiles for self-registration, user creation, and login option in Setup. A profile is a collection of settings and permissions that determine what users can see and do in Experience Cloud. Standard profiles are predefined profiles that come with Salesforce and cannot be edited or deleted. To use standard profiles for external users in an experience, you need to enable the Allow using standard external profiles for self-registration, user creation, and login option in Setup, which gives you access to use standard profiles such as Customer Community User or Partner Community User.

**Q97.** Universal Containers has recently launched a site for its retailers. Retailers able to collaborates with other retailers around topic; however, retail managers aren't able to see records owned by their peers and subordinates.

What should be done to resolve the issue?

- \* Retail managers need to be given super User access.
- \* Retail managers needs to be put in the execute role in the Role Hierarchy
- \* A Sharing Set needs to be created.
- \* A sharing Rule needs t be created.

**Q98.** No More Homelessness (NMH) is about to create a public site for volunteers where they will be able to sign up for volunteering opportunities at local events. Each registration will result in a record being created for a custom Event Registration object.

Which three considerations should NMH keep in mind for records created by guest users?

Choose 3 answers

- \* Queues cannot be assigned as owners of records created by guest users.
- \* When possible, one should create and assign queues as owners of records created by quest users.
- \* Setting the default owner for records created by guests is an option in Experience Cloud sites.
- \* Default owner does not need Read/Write access to view the records created by guest users.
- \* Any active user in an org can be assigned as the default owner of records created by guest users.

For records created by guest users, NMH should keep in mind that queues cannot be assigned as owners, setting the default owner is an option in Experience Cloud sites, and any active user in an org can be assigned as the default owner. A queue is a location where records can be routed to await processing by a group of users. However, queues cannot be assigned as owners of records created by guest users because guest users do not have access to queues. Setting the default owner for records created by guests is an option in Experience Cloud sites that allows NMH to specify who will own the records created by guest users on their public site. Any active user in an org can be assigned as the default owner of records created by guest users, as long as they have the appropriate permissions and access to the object.

**Q99.** Northern Trail Outfitters would like to display a different Hero component on the Home page for United States and EMEA.

How should an administrator accomplish this?

- \* Create a page variation for EMEA, configure the Theme, and include a different Hero component.
- \* Create a page variation for EMEA, configure the flexible page layout, and include a different Hero component.
- \* Use the same page variation for EMEA and include multiple targeted HTML components.
- \* Use the same page variation for EMEA, include multiple Hero components, and target each , component.

**Q100.** Universal Containers (UC) would like to create a site for its existing customers. The site will contain articles, manuals, and FAQs. The site will also contain access to UC's Contracts object specific to each customer and the ability for customers to update their billing information, requiring them to log in to the site to access any information.

Which template should UC select when building its site?

- \* Customer Service
- \* Customer Account Portal
- \* Partner Central
- \* Help Center C

**Q101.** Ursa Major Solar (UMS) uses a third party to manage low-severity tickets using its legacy system. Sometimes, third-party agents have to create cases on behalf of UMS customers.

Which user licenses should the implementation practitioner recommend for third-party staff?

- \* Partner Community

- \* Customer Identity
- \* Customer Community Plus
- \* Customer Community

This license type allows third-party staff to access cases, leads, opportunities, contracts, and custom objects on behalf of UMS customers. Partner Community users can also create cases from questions, escalate questions to cases, and view Knowledge articles. Partner Community users cannot access quotes or reports and dashboards.

**Q102.** Ursa Major Solar (UM5) is evaluating Salesforce Partner Relationship Management (PRM) to help improve its current channel sales performance.

In which two ways can Salesforce PRM help UMS accelerate channel sales?

Choose 2 answers

- \* Enable partner lead routing
- \* Automate partner entitlement assignment in Channel Sales teams
- \* Extend automated quoting capabilities to partners
- \* Use partner tiering in channel sales hierarchy

**Q103.** Northern Trail Outfitter is looking to implement a public Knowledge base. The company has 1,000 articles stored in an external systems.

Some of the articles are more than 2 years old.

What should a consultant recommend to optimize the public knowledge base?

- \* Manually add the top performing articles to Salesforce and select Authenticated Sites as the Channel.
- \* Bulk-import all articles to Salesforce and archive duplicate and outdated articles.
- \* Manually add the top performing articles to Salesforce and select the Public Knowledge Base channel.
- \* Bulk-import the top performing articles to Salesforce and select the public knowledge base channel.

**Q104.** Northern Trail Outfitters has a network of resellers who are Partner Community users. One of the resellers has requested that their parent company get View access to cases created by their child companies.

Which functionality will meet the requirement best?

- \* Manually share cases.
- \* Move users who need case access to a higher level in the Role Hierarchy.
- \* Configure an External Account Hierarchy.
- \* Create a Sharing Set for the Account.

An External Account Hierarchy is a feature that allows you to create a hierarchy of accounts for your partners and grant access to records based on the hierarchy level. You can use an External Account Hierarchy to grant View access to cases created by child companies to their parent company.

**Q105.** The Experience Cloud site manager of Cloud Kicks has enabled reputation for its community members. As per the recommendation given by the Experience Cloud consultant, a decision was made to use the out of the box features.

Which two things happen automatically when the site manager enables automation? Choose 2 answers

- \* Customer portal members gain the ability to provide badges to other members.
- \* Inactive and active members are assigned default reputation points.
- \* Chatter influence is removed from the Contribution section on the Profile page.
- \* Default point system and set of reputation levels become available.

Reputation is a feature that allows you to reward community members for their contributions and engagement. When you enable

reputation for your community, some things happen automatically, such as:

Inactive and active members are assigned default reputation points. Inactive members get zero points, while active members get 10 points.

Default point system and set of reputation levels become available. You can use the default point system or customize it to suit your needs. You can also use the default reputation levels or create your own.

**Q106.** DreamHouse Realty (DR) is looking to enter the insurance business. After discussing with business advisor.

DR has decided to use independent agents to manage claims.

Which two features are available for DR to implement a solution involving insurance agent persona?

Choose 2 answers

- \* Financial Services Community permission set license
- \* Insurance Agent Portal Lightning template
- \* Financial Services Lightning template
- \* Insurance agent permission set license

**Q107.** The Cloud Kicks (CK) site administrator is onboarding a new partner to its Experience Cloud site. They have created the partner as an Account, added the required Contacts, and ensured that the Welcome Email selection is checked. However, upon review, the site administrator has found that none of the partner users were able to register.

What should the site administrator do to ensure they are able to set up partner users correctly?

- \* Double-check that the partner profile has been added to the CK site.
- \* Ensure that the Account has been enabled as a partner Account.
- \* Double-check that the provided email addresses are correct.
- \* Ensure that the Contacts under the Account are enabled as partner users.

**Q108.** Universal Containers (UC) is planning to create a portal for its global partner network. Users will be assigned a Partner Community license and a role.

Which two things should UC keep in mind when setting up partner roles?

Choose 2 answers

- \* Role Hierarchy can only be used if all objects have external OWD set to Private.
- \* The default limit for the number of roles for portals is 50,000 per org.
- \* Unused roles can be deleted.
- \* Once created, roles cannot be deleted.

When setting up partner roles, you need to keep in mind some considerations, such as:

The default limit for the number of roles for portals is 50,000 per org. You can request an increase from Salesforce if you need more roles.

Once created, roles cannot be deleted. You can only deactivate them or rename them.

**Q109.** Ursa Major Solar would like content from Salesforce CMS to be queried when users search for keywords in its customer portal.

Which setting must be turned on in order for Global Search in Experience Builder to query content in Salesforce CMS?

- \* Community must be activated.
- \* Sharing Rules must be set to Read/Write.
- \* Search must be enabled for the selected CMS Channel.
- \* Gather Customer Insights Data must be selected.

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