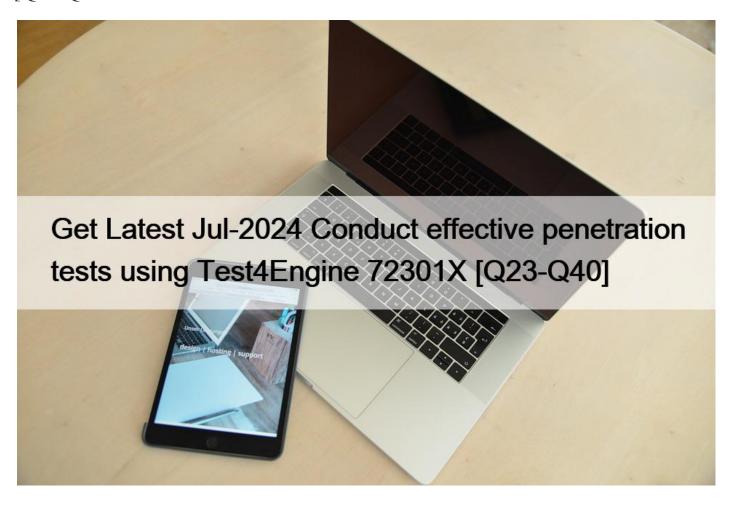
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Avaya 72301X Certification Exam is a challenging test that requires a deep understanding of the Avaya Aura® Communication Applications suite. Avaya Aura® Communication Applications Support Certified Exam certification is a valuable credential for IT professionals who want to demonstrate their expertise in this field and advance their careers. If you are interested in taking the Avaya 72301X Certification Exam, you should prepare yourself thoroughly by studying the exam objectives, taking practice tests, and gaining hands-on experience with the Avaya Aura® Communication Applications suite.

QUESTION 23

After completing Discipline 4, Determining Root Cause, of the 8D Troubleshooting Methodology, what is the next discipline to be completed?

- * Discipline 5 Implement a Work-around
- * Discipline 5 Implement Corrective Actions
- * Discipline 5 Choose Corrective Actions
- * Discipline 5 Prevent Recurrences

OUESTION 24

Which statement about Instant Message and Presence delivery to a SIP Remote Worker is true?

- * IM is sent/from to a Remote Worker via Session Manager and SBCE; Presence notifications are relayed from Breeze to Remote Worker via SBCE but without passing through Session Manager.
- * Presence and IM is delivered to SIP Remote Workers without passing through Session Manager.
- * Presence notifications and IM are sent to a Remote Worker via Session Manager and Avaya SBCE.
- * Presence notifications are sent to a Remote Worker via Session Manager and SBCE; IM is relayed from Breeze to Remote Worker via SBCE but without passing through Session Manager.

QUESTION 25

Which tracing tools that help to debug WebRTC protocols are available on the Avaya BreezeTM platform?

- * traceTURN, traceSTUN, and traceHTTP
- * traceWEB and traceSM
- * traceSTUN, traceTURN, and traceCE
- * traceHTTP and traceCE

QUESTION 26

To log on the one-X Communicator to Avaya Aura Presence Services server, what do you enter in the IM and Presence / Server field of the one-X Communicator?

- * the management IP-Address of FQDN of Avaya Breeze? server
- * the management IP-Address of FQDN of Avaya Aura Session Manager (SM)
- * the SM100 IP-Address of FQDN of Avaya Aura Session Manager (SM)
- * the SM100 IP-Address or FQDN of Avaya Breeze? server

Explanation

The SIP one-X Communicator needs to be configured to use a specific protocol and port when registering to Session Manager. Enter the IP address of the Session Manager virtual SM-100 card for Session Manager SIP Element.

References: Application Notes for Configuring Avaya AuraTM Presence

Services 6.0 with Avaya AuraTM Session Manager 6.0, and Avaya AuraTM Communication Manager for one-XTM Communicator clients as part of Avaya Unified Communication Mobile Worker Solution – Issue

1.0, page 30

https://www.devconnectprogram.com/fileMedia/download/dba93412-03c6-4fda-8d6a-280ae2193d6f

QUESTION 27

A customer reports that remote worker users cannot see their feature buttons. Their Avaya Session Border Controller for Enterprise (SBCE) was recently damaged and replaced due to a lightning strike. After doing some troubleshooting, support was able to see that PPM was misconfigured in the SBCE. Which tool was used, and which symptoms were visible that pointed to this issue?

- * List trace; PPM requests were going to Avaya AuraSession Manager instead of the PPM server
- * traceSM; SIP requests were going to Avaya AuraSession Manager instead of SBCE
- * traceHTTP; all HTTP requests were going to SBCE instead of Avaya AuraCommunication Manager
- * traceSBC with PPM debugging enabled; PPM requests were seen to be going to the Utility Server instead of Session Manager

OUESTION 28

A customer called in stating that none of their users can IM or see each other's Presence. After troubleshooting you discover that default gateway of the Avaya Breeze TM SM100 has the wrong IP Address in the configuration.

Where would you go to correct this problem?

- * Use SSH to Avaya Breeze TM, and run SMnetSetup.
- * Use SSH to Avaya Breeze TM, and use the route command to correct the routing table.
- * Use Avaya AuraSystem Manager web GUI to update the SIP Entity screen.
- * Use Avaya AuraSystem Manager web GUI to access the Engagement Development Platform<; Server Administration, and edit the Server Instance.

QUESTION 29

You are trying to connect to the Avaya Session Border Controller (SBC) using the SSH client.

After several attempts you cannot do it and realize that it is because you are using the wrong port. Which port should you use to connect to the SBC using an SSH client?

- * 5022
- * 2222
- * 222
- * 822
- * 22

QUESTION 30

Callers hear a fast busy when they dial into Avaya AuraMessaging (AAM) to retrieve their voicemail messages. After troubleshooting you discover that someone has left trunks in busy-out state on AAM.

How would you restore the trunks to in-service status?

- * Using AAM web GUI access Administration > Messaging > Diagnostics > Network Connection, and then click on the Release All Trunks button.
- * SSH to AAM, and execute the release trunks all command.
- * SSH to AAM, and execute the release trunk command.
- * Using AAM web GUI access Administration > Messaging > Telephony Diagnostics > Release, type 'all' in the Equipment Number field, and then click on the Release button.

OUESTION 31

To receive both the 46xxsettings.txt file and the firmware updates, what are the two locations in Avaya Session Border Controller for Enterprise (SBCE) administration where you would configure the IP address that Remote Workers telephones use? (Choose two.)

- * in the Application Relay tab of the Relay Services page
- * in the Networks tab of the Network Management page
- * in the Interfaces tab of the Network Management page
- * in the Reverse Proxy tab of the Relay Services page

QUESTION 32



Refer to the exhibit.

In the Cluster Administration screen of a PresenceServices cluster, when you try to change the cluster state to Accept New Service, you receive the error:

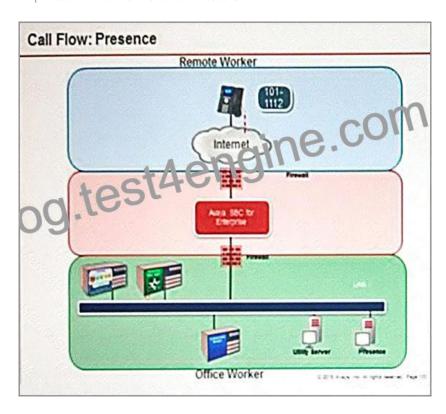
Servers that are not in License Restricted mode assigned to the cluster are below the Minimum number of required servers.

You check that a server has been administered under Breeze > Server Administration which shows green check under License Mode, and a System State of Denying.

Which action needs to be taken to solve this problem?

- * Edit the Cluster, access the Servers tab, and assign the server to the cluster; then set the cluster to Accept New Service.
- * Under Avaya Breeze > Server Administration, select the server and change the System State to Accept New Service, then return to the Cluster Administration screen and set the cluster to Accept New Service.
- * Obtain and install an Avaya Breeze? license on webLM with more instances of Avaya Breeze? nodes.
- * Edit the cluster to change the cluster profile from Core Platform to General Purpose.

QUESTION 33



Refer to the exhibit.

SIP endpoint 101-1112 is updating its Presence status with the Avaya Aura Presence (PS).

Based on the exhibit, which statement about the message flow is true?

- * Avaya Aura Presence sends Notify to the telephone via Avaya Aura Session Manager.
- * Phone sends Register message to Avaya Aura Session Manager via Avaya Session Border Controller for Enterprise.
- * The telephone sends Subscribe message to Avaya Aura Session Manager via Avaya Session Border Controller for Enterprise.
- * Avaya Aura Presence sends Notify to the SIP endpoint via Avaya Session Border Controller for Enterprise.

QUESTION 34

You are troubleshooting file synchronization issue on the Avaya Aura Communication Manager (CM) Survivable Remote Server (LSP).

Which logs will be helpful in finding out the status of file synchronization?

- * PPM logs on the Branch Session Manager (BSM)
- * Avaya Aura Communication Manager (CM) file synchronizations logs on the Main CM Server
- * PPM logs on the Core Avaya Aura Session Manager (SM)
- * Replication Data logs on the Avaya Aura System Manager (SMGR)

QUESTION 35

Avaya Support personnel report a case, including root cause and resolution, in the Knowledge Base.

Which 8D Methodology discipline covers this action?

* D8

- * D7
- * D6
- * D5

Explanation

https://quality-one.com/8d/#:~:text=The%208D%20problem%20solving%20process,similar%20problems%20in

QUESTION 36

Refer to the exhibit. In the Cluster Administration screen of a PresenceServices cluster, when you try to change the cluster state to Accept New Service, you receive the error:

Servers that are not in License Restricted mode assigned to the cluster are below the Minimum number of required servers.

You check that a server has been administered under Engagement Development Platform > Server Administration which shows green check under License Mode, and a System State of Denying.



Which action needs to be taken to solve this problem?

- * Edit the Cluster, access the Servers tab, and assign the server to the cluster; then set the cluster to Accept New Service.
- * Under Engagement Development Platform > Server Administration, select the server and change the System State to Accept New Service, then return to the Cluster Administration screen and set the cluster to Accept New Service.
- * Obtain and install an Avaya BreezeTM license on webLM with more instances of Avaya BreezeTM nodes.
- * Edit the cluster to change the cluster profile from Core Platform to General Purpose.

QUESTION 37

A customer reports that remote worker users cannot see their feature buttons. Their Avaya Session Border Controller for Enterprise (SBCE) was recently damaged and replaced due to a lightning strike. After doing some troubleshooting, support was able to see that PPM was misconfigured in the SBCE.

Which tool was used, and which symptoms were visible that pointed to this issue?

* List trace; PPM requests were going to Avaya Aura Session Manager instead of the PPM server

- * traceSM; SIP requests were going to Avaya Aura Session Manager instead of SBCE
- * traceHTTP; all HTTP requests were going to SBCE instead of Avaya Aura Communication Manager
- * traceSBC with PPM debugging enabled; PPM requests were seen to be going to the Utility Server instead of Session Manager Explanation

https://documentation.avaya.com/es-LA/bundle/AdministeringAvayaSBCE_r7.2.2/page/TraceSBC-Command.ht

QUESTION 38

Which command on the main Avaya Aura Communication Manager (CM) server shows the time when translations were last updated on the CM Survivable Server?

- * display time
- * list translation
- * list survivable-processor
- * list lsp

QUESTION 39

Which types of certificates can be verified from the Avaya Aura Application Enablement Services (AES) web console?

- * common a default Avaya SIP certificates
- * only Avaya server certificates
- * common and default Avaya server certificates
- * default certificates and Avaya server certificates

QUESTION 40

A technician is trying to access the Avaya Aura Media Server (AAMS) after receiving a troubleshooting ticket. After falling to enter the system using different web browsers, the technician realizes the incorrect URL was used.

Which URL must be used to access the AAMS web page?

- * http://<AAMS FQDN or IP address>:443/admin
- * http://<AAMS FQDN or IP address>/em
- * https://AAMS FQDN or IP address:8443/emlogin
- * http://SMGR FQDN or IP address:8443/aams

Tested Material Used To 72301X Test Engine: https://www.test4engine.com/72301X_exam-latest-braindumps.html